



Hospital's cancer clinic is top-notch

HEALTH

CAMPBELLTOWN Hospital's cancer clinic staff have been given the recognition they deserve.

The hospital's outpatient clinic, the Macarthur Cancer Therapy Centre, has been rated the best in NSW for the second year in a row.

The Bureau for Health Information's 2016 Outpatient Cancer Clinics patient survey found the hospital was significantly better than the NSW average on 19 questions, making it the best of any cancer centre in the state.

Acting director of the centre Dr Annette Tognela said the results were a testament to the clinic staff's dedication to their patients.

"The staff make those results and they've clearly got a customer focus in mind," she said.

"Our people empathise with what the patients and their families and carers are going through."



STAFF DEDICATION: Campbelltown Hospital's Macarthur Cancer Therapy Centre has been rated the best in NSW.

"Our aim is to do what works for our patients and we try and design the service for our patients' needs."

The centre offers oncology consultative services, chemotherapy, radiation, allied health and support services to adults. The clinic can see up to 200 patients a day.

The results found 97 per

cent of patients said they would speak highly of their care to family and friends and 89 per cent rated their overall care as 'very good'.

Eighty-nine per cent said their health professionals always explained the next steps of their care and treatment in a way they could understand, while 97 per

cent said health professionals were 'kind and caring'. Of those surveyed, 93 per cent said they definitely had confidence and trust and in their health professionals.

Campbelltown Hospital's acting general manager Karen Kenmir said she was proud staff did such a good job of caring for the patients.